



OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
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TRICARE  
MANAGEMENT ACTIVITY

PCSIB

CHANGE 97  
7950.1-M  
JUNE 7, 2012

**PUBLICATIONS SYSTEM CHANGE TRANSMITTAL  
FOR  
TRICARE SYSTEMS MANUAL (TSM), AUGUST 2002**

The TRICARE Management Activity has authorized the following addition(s)/revision(s).

**CHANGE TITLE:** MAIL DELIVERY QUALITY CODE (MDQC)

**CONREQ:** 15805

**PAGE CHANGE(S):** See page 2.

**SUMMARY OF CHANGE(S):** This change revises the referenced Manuals to require use of the Mail Delivery Quality Code (MDQC) when processing returned mail or verifying addresses. An updated MDQC will prevent mailings to the beneficiary such as enrollment cards and letters. The MDQC field automatically resets whenever the address is updated.

**EFFECTIVE AND IMPLEMENTATION DATE:** Upon direction of the Contracting Officer.

**This change is made in conjunction with Aug 2002 TOM, Change No. 142 and Aug 2002 TPM, Change No. 159.**

  
Jack Arendale  
Chief, Purchased Care Systems  
Integration Branch

**ATTACHMENT(S):** 28 PAGES  
**DISTRIBUTION:** 7950.1-M

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**REMOVE PAGE(S)**

**CHAPTER 3**

Section 1.5, pages 27 through 53

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