

DURABLE MEDICAL EQUIPMENT CLAIMS: PROSTHETICS, ORTHOTICS, AND SUPPLIES (DMEPOS)

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AUTHORITY: [32 CFR 199.4\(d\)\(3\)\(ii\)](#)

I. APPLICABILITY

This policy is mandatory for reimbursement of durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) provided by either network or non-network providers. Alternative network reimbursement methodologies are also permitted when approved by the TRICARE Management Activity (TMA) and specifically included in the network provider agreement.

II. ISSUE

How are claims for DMEPOS to be reimbursed?

III. POLICY

A. Reimbursement for DMEPOS is established by fee schedules. The maximum allowable amount is limited to the lower of the billed charge, the negotiated rate (network providers) or the DMEPOS fee schedule amount.

B. The DMEPOS fee schedule is categorized by state. The allowed amount shall be that which is in effect in the specific geographic location at the time covered services and supplies are provided to a beneficiary. For DMEPOS delivered to the beneficiary's home, the home address is the controlling factor in pricing and the home address shall be used to determine the DMEPOS allowed amount.

C. Payment for an item of DME may also take into consideration:

1. The lower of the total rental cost for the period of medical necessity or the reasonable purchase cost; and
2. Delivery charge, pick-up charge, shipping and handling charges, and taxes.

D. The fee schedule classifies most DMEPOS into one of six categories.

1. Inexpensive or other routinely purchased DME.
2. Items requiring frequent and substantial servicing.

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CHAPTER 1, SECTION 11

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3. Customized items.
4. Other prosthetic and orthotic devices.
5. Capped rental items.
6. Oxygen and oxygen equipment.

E. Inexpensive or routinely purchased DME.

1. Payment for this type of equipment is for rental or lump sum purchase. The total payment may not exceed the actual charge of the fee for a purchase.

2. Inexpensive DME. This category is defined as equipment whose purchase price does not exceed \$150.

3. Other routinely purchased DME. This category consists of equipment that is purchased at least 75% of the time.

4. Modifiers used in this category are as follows (not an all-inclusive list):

- RR Rental
- NU Purchase of new equipment. Only used if new equipment was delivered.
- UE Purchase of used equipment. Used equipment that has been purchased or rented by someone before the current purchase transaction. Used equipment also includes equipment that has been used under circumstances where there has been no commercial transaction (e.g., equipment used for trial periods or as a demonstrator).

F. Items requiring frequent and substantial servicing.

1. Equipment in this category is paid on a rental basis only. Payment is based on the monthly fee schedule amounts until the medical necessity ends. No payment is made for the purchase of equipment, maintenance and servicing, or for replacement of items in this category.

2. Supplies and accessories are not allowed separately.

3. For oxygen and oxygen supplies see [Chapter 1, Section 12](#) and TRICARE Policy Manual ([TPM](#)), [Chapter 8, Section 10.1](#).

G. Certain customized items.

1. The beneficiary's physician must prescribe the customized equipment and provide information regarding the patient's physical and medical status to warrant the need for the equipment.

2. See [TPM, Chapter 9, Section 15.1](#) for further information regarding customization of DME.

H. Capped rental items.

Items in this category are paid on a monthly rental basis not to exceed a period of continuous use of 15 months or on a purchase option basis not to exceed a period of continuous use of 13 months.

I. Rental fee schedule.

1. For the first three rental months, the rental fee schedule is calculated so as to limit the monthly rental of 10% of the average of allowed purchase prices on claims for new equipment during a base period, updated to account for inflation. For each of the remaining months, the monthly rental is limited to 7.5% of the average allowed purchase price. After paying the rental fee schedule amount for 15 months, no further payment may be made except for payment for maintenance and servicing.

2. Modifiers used in this category are as follows:

RR	Rental
KH	First month rental
KI	Second and third month rental
KJ	Fourth to fifteenth months
BR	Beneficiary elected to rent
BP	Beneficiary elected to purchase
BU	Beneficiary has not informed supplier of decision after 30 days
MS	Maintenance and Servicing
NU	New equipment
UE	Used equipment

3. Claims Adjudication Determinations.

a. Adjudication of DME claims involves a two-step sequential process involving the following determinations by the contractor:

(1) **Step 1:** Whether the equipment meets the definition of DME, is medically necessary, and is otherwise covered; and

(2) **Step 2:** Whether the equipment should be rented or obtained through purchase (including lease/purchase). To arrive at a determination, the following information is required:

(a) A physician's statement of the patient's prognosis and the estimated length of medical necessity for the equipment.

(b) The reasonable monthly rental charge.

(c) The reasonable purchase cost of the equipment.

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(d) The contractor must determine whether, given the estimated period of medical necessity, it would be more economical and appropriate for the equipment to be rented or purchased.

b. If the beneficiary opts to rent/purchase, the contractor must establish a mechanism for making regular monthly payments without requiring the claimant to submit a claim each month. (It is not required or expected that the contractor will automate the automatic payment; the volume of this type claim will be quite low.) In cases of "indefinite needs," medical necessity must be evaluated after the first three months and every six months thereafter. Special care should be taken to avoid payment after termination of TRICARE eligibility or in excess of the total allowable benefit. In making monthly payments, the contractor will report on the TRICARE Encounter Data (TED) only that portion of the billed charge which is applicable to that monthly payment. (See the TRICARE Systems Manual (TSM), Chapter 2.) For example, a wheelchair is being purchased for which the total charge is \$770. The contractor determines that payments will be made over a ten month period. The allowed charge is \$600. The contractor will show the monthly billed charge as \$77 and \$60 as the allowed. For **Extended Care Health Option (ECHO)**, the maximum number of contiguous months during which a prorated amount may be authorized for cost-share shall be the lesser of:

(1) The number of months calculated by dividing the initial allowable cost for the item of equipment by \$2,500 and doubling the resulting quotient, or

(2) The number of months of useful equipment life for the requesting beneficiary, as determined by the contractor.

4. Notice To Beneficiary.

When the contractor makes a determination to rent or purchase, the beneficiary shall be notified of that determination. The beneficiary is not required to follow the contractor's determination. He or she may purchase the equipment even though the contractor has determined that rental is more cost effective. However, payment for the equipment will be based on the contractor's determination. Because of this, the notice should be carefully worded to avoid giving any impression that compliance is mandatory, but should caution the beneficiary concerning the expenses in excess of the allowed amount. Suggested wording is included in [Chapter 1, Addendum B](#).

J. Oxygen and oxygen equipment.

Oxygen and oxygen equipment is to be reimbursed in accordance with [Chapter 1, Section 12](#).

K. Parenteral/enteral nutrition therapy - parenteral/enteral pumps can be either rented or purchased.

L. The DMEPOS pricing information is available at <http://www.cms.hhs.gov/suppliers/dmepos> and the claims processors are required to replace the existing pricing with the updated pricing information within 10 calendar days of publication on the internet. See

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the TRICARE Operations Manual (TOM), Chapter 1, Section 4 regarding updating and maintaining TRICARE reimbursement systems.

M. Inclusion or exclusion of a fee schedule amount for an item or service does not imply any TRICARE coverage.

N. Extensive maintenance which, based on manufacturer recommendations, must be performed by authorized technicians is covered as medically necessary. This may include breaking down sealed components and performing tests that require specialized testing equipment not available to the beneficiary. Maintenance may be covered for patient owned-DME when such maintenance must be performed by an authorized technician.

IV. EXCLUSIONS AND LIMITATIONS

A. A cost that is non-advantageous to the government shall not be allowed even when the equipment cannot be rented or purchased within a "reasonable distance" of the beneficiary's current address. The charge for delivery and pick up is an allowable part of the cost of an item; consequently, distance does not limit access to equipment.

B. Line-item interest and carrying charges for equipment purchase shall not be allowed. A lump-sum payment for purchase of an item of equipment is the limit of the government cost-share liability. Interest and carrying charges result from an arrangement between the beneficiary and the equipment vendor for prorated payments of the beneficiary's cost-share liability over time.

C. Routine periodic servicing such as testing, cleaning, regulating, and checking that is generally expected to be done by the owner. Normally, the purchasers are given operating manuals that describe the type of service an owner may perform. Payment is not made for repair, maintenance, and replacement of equipment that requires frequent substantial servicing, oxygen equipment, and capped rental items that the patient has not elected to purchase.

V. EFFECTIVE DATE September 1, 2005.

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