

Individual Consideration Cases

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Authority: [32 CFR 199.14\(j\)\(1\)](#)
Revision:

1.0 APPLICABILITY

The policy is mandatory for reimbursement of services provided by either network or non-network providers. However, alternative network reimbursement methodologies are permitted when approved by the Defense Health Agency (DHA) and specifically included in the network provider agreement.

2.0 ISSUE

Under what situations can more than the prevailing charge be reimbursed for items or services?

3.0 POLICY

When unusual circumstances or medical complications require additional time, effort or expense, the provider may request payment of a charge or fee that exceeds the prevailing charge. This charge may be determined to be allowable where the circumstances or medical complications support an additional charge. These special circumstances need not necessarily involve additional medical or surgical procedures to be considered in the allowable charge determination.

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