

## Beneficiary Authentication Requirements

---

**1.0** The contractor shall use the Defense Manpower Data Center (DMDC) Authentication service to perform authentication for beneficiary web access to contractor portals or web sites that access beneficiary-specific TRICARE data. This data includes but is not limited to person/personnel, demographics (address/phone), eligibility, enrollment, claims, catastrophic cap and deductible, enrollment fees, and other health insurance information. Contractors may employ other authentication methods for access to non-beneficiary specific data (e.g., provider directories, general TRICARE data).

**1.1** Access to beneficiary specific TRICARE data requires authentication with specific Department of Defense (DoD) approved credentials. Credentialing options for individual beneficiaries at this time include, Common Access Card (CAC), Defense Finance and Accounting Service (DFAS) Personnel Identification Number (PIN), or Family Account. Available credentialing options may be modified due to security enhancements, and will be made known when available. DMDC issues the CAC and Family Account credentials. Credentials issued by DMDC will be revoked upon an individual's loss of authorization for the credential(s). DFAS issues the DFAS PIN credential and retains responsibility for maintenance of the credential.

**1.1.1** An authentication service will be provided by DMDC for all three DoD credentials. The contractor shall use the DMDC Authentication service at the point of registration of the beneficiary for access to the contractor portal or web site. In addition, the contractor shall use the authentication service to validate authentication of a beneficiary every time a contractor portal or web site is accessed.

**1.2** Upon presentation of beneficiary credentials, the DMDC Authentication service will provide the following data to the contractor upon successful authentication:

- Method of Authentication
- Status of the account
- Identity information of the authenticated beneficiary (e.g., DoD Electronic Data Information (EDI) PIN)
- Affiliation information of the authenticated beneficiary to the DOD
- Family member association including DoD EDI PIN of the sponsor

**1.3** The contractor may use the information returned with a successful authentication to enforce any application specific business rules. For example, the contractor may exclude access by a parent

**TRICARE Systems Manual 7950.2-M, February 1, 2008**

Chapter 1, Section 1.2

Beneficiary Authentication Requirements

---

to a family member's Explanation Of Benefits (EOB) information if the family member is over the age of 18.

- END -