

## Reports

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### 1.0 WORKLOAD AND CYCLE TIME REPORTS

The contractor shall produce monthly workload and cycle time reports for the TPR Program in accordance with the contract deliverable requirements.

### 2.0 TPR CLAIMS LISTING

Throughout the period of the contract, the contractor shall have the ability to produce, when requested by the TRICARE Management Activity (TMA), an electronic listing of all TPR claims processed to completion for any given month(s). The listing shall include the following data elements: Service Point of Contact (SPOC) Referral Number, TPR Defense Medical Information System Identification (DMIS-ID) code, Internal Control Number (ICN), Active Duty Service Member's (ADSM's) Social Security Number (SSN), and the date the claim was processed to completion (PTC).

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