

PROGRAM INTEGRITY

SECTION	SUBJECT
1	GENERAL 1.0. Contractor's Responsibility In Program Integrity 2.0. Roles and Responsibilities Of Cooperating Components 3.0. Coordination And Support: Other Contractors And External Agencies
2	CASE DEVELOPMENT AND ACTION 1.0. Initial Review 2.0. Internal Investigation 3.0. Refund Or Payment Actions: TMA Direction 4.0. Fraud And Abuse Case Referrals To TMA 5.0. Fraud And Abuse Case Referral Content 6.0. Contractor Administrative Action <i>7.0. Possible Forgery of check endorsement</i>
3	PREVENTION AND DETECTION 1.0. Fraud And Abuse 2.0. Controls, Education, Training 3.0. Examples Of Fraud And Abuse Situations
4	EVALUATION 1.0. Prepayment/Pre-encounter Screens, Audits And Edits 2.0. Postpayment 3.0. Signature Relaxation Program Audit 4.0. Provider Signature Authorization-On-File Irregularities 5.0. Problem Provider Cases
5	REPORTING 1.0. Fraud And Abuse summary Report 2.0. Automated TRICARE Duplicate Claims System 3.0. Utilization Management Report 4.0. Savings Report
6	PROVIDER EXCLUSIONS, SUSPENSIONS AND TERMINATIONS 1.0. Scope And Purpose 2.0. Provisions For Exclusions, Suspensions And Terminations 3.0. DHHS/OIG Application Of Sanction Authority 4.0. TMA Application Of Sanction Authority 5.0. Contractor Application Of Sanction Authority 6.0. Contractor Actions in Cases involving Potential Violations by Providers 7.0. Violation Of The Participation Agreement Or Reimbursement Limitation

SECTION	SUBJECT
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	1.0. Providers Sanctioned By TRICARE
	2.0. Contractor Responsibilities Following Requests For Reinstatement From Terminated Providers
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	4.0. DHHS Reinstatements
8	THREATS AGAINST CONTRACTORS
	1.0. Terrorist Threats
	2.0. Free Commerce Interference
ADDENDUM A	FIGURES
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	FIGURE 14-A-2 Sample Letter To Beneficiary In External Audit Cases
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	FIGURE 14-A-7 Annual Letter Of Assurance (Sample)
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	FIGURE 14-A-15 Violation Of Reimbursement Limitation (Balance Billing) Follow-Up (Sample)