

## Points Of Contact (POC)

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### 1.0 SERVICE POINTS OF CONTACT (SPOC)

#### 1.1 Army, Air Force, Navy, Marine Corps, Coast Guard, And National Guard

For Congressional inquiries:  
TRICARE Management Activity  
Skyline Five, Suite 810  
5111 Leesburg Pike  
Falls Church, VA 22041-3206

For all other matters:  
Director, TRICARE Management Activity  
Military Medical Support Office  
P.O. Box 886999  
Great Lakes, IL 60088-6999

Telephone: 1-888-647-6676  
FAX: (847) 688-3905

#### 1.2 United States Public Health Service (USPHS) And National Oceanographic And Atmospheric Administration (NOAA)

Medical Affairs Branch  
Beneficiary Medical Programs  
5600 Fishers Lane, Room 4C-06  
Rockville, MD 20857

Payment issues and Care Authorizations: (800) 368-2777  
FAX: (800) 733-1303

### 2.0 UNIFORMED SERVICES HEADQUARTERS POINTS OF CONTACT/SERVICE PROJECT OFFICERS

#### 2.1 Army

HQ, USA MEDCOM  
HP&S, Patient Admin Division  
2050 Worth Road  
Fort Sam Houston, TX 78234-6010

Telephone: (210) 221-6113

**TRICARE Operations Manual 6010.56-M, February 1, 2008**

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**2.2 Air Force**

HQ USAF/SGMC  
110 Luke Avenue, Room 400  
Bolling AFB, DC 20332-7050

Telephone: 202-767-5706(202) 767-5706

**2.3 Navy/Marine Corps**

Department of the Navy  
Bureau of Medicine and Surgery: (MED-31 FIN) for Financial Issues and  
Reports or MED-31 BAS for Patient Administration Issues)  
2300 E Street, NW  
Washington, DC 20372-5300

Telephone: (202) 762-3120/3143

**2.4 Coast Guard**

Commandant (G-WKH-3)  
U.S. Coast Guard  
Attn: TRICARE Officer  
2100 2nd Street, SW  
Washington, DC 20593-0001

Telephone: (202) 267-0846

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