

# Index

A	Chap	Sec/Add	C	Chap	Sec/Add
Acronyms And Abbreviations		Appendix A	Case Development And Action	13	2
Active Duty Care Guidelines	16	B	Civilian Health Care (CHC) Of Uniformed Service Members	24	26
Active Duty Dental Care In Remote Overseas Locations	24	10	Claim Development	8	6
Additional Supporting Information Pertaining To The Transaction And Code Sets Final Rule	19	A	Claim Refund And Collection Procedures	3	3
Administration			Claims Adjustments And Recoupments		
Figures	1	A	Figures	10	A
Management	1	4	General	10	1
Transitions	1	7	Claims Filing Deadline	8	3
Allowable Charge Reviews	11	8	Claims Processing For Dual Eligibles	20	3
Ambulance/Aeromedical Evacuation Services	24	7	Claims Processing Procedures		
Appeal Of Factual (Non-Medical Necessity) Determinations	12	5	Figures	8	A
Appeals And Hearings			General	8	1
Figures	12	A	TRICARE Overseas Program (TOP)	24	9
General	12	1	Clinical Preventive Services (Prime/Standard)	24	8
TRICARE Overseas Program (TOP)	24	13	Clinical Quality Management Program (CQMP)	7	4
Appeals Of Medical Necessity Determinations	12	4	Clinical Support Agreement (CSA) Program	15	3
Application Of Deductible And Cost-Sharing	8	7	Collection Actions Against Beneficiaries	11	10
Audits, Inspections, And Reports	20	6	Compliance With Federal Statutes	1	5
Audits And Inspections	14	1	Continued Health Care Benefit Program (CHCBP)		
Reports And Plans	14	2	Eligibility And Coverage	26	1
Special Reports	14	3	TRICARE Overseas Program (TOP)	24	25
Audits, Inspections, Reports, And Plans	24	15	Contract Administration And Instructions	1	2
TRICARE Overseas Program (TOP)	24	15	Contractor Relationship With The Military Health System (MHS) TRICARE Quality Monitoring Contractor (TQMC)	7	3
Autism Demonstration Corporate Services Provider (ACSP) Participation Agreement	18	A	Contractor Responsibilities - SHCP	17	3
			Contractor Responsibilities And Reimbursement - TPR	16	4
			Correspondence Control, Processing, And Appraisal	11	6
			Covered Specialty Pharmaceuticals	23	A
			Critical Access Hospital (CAH) Payment Rates	18	7
B	Chap	Sec/Add			
Beneficiary Education And Support Division (BE&SD)	24	11			
Beneficiary, Congressional, Media, BCAC, DCAO, And HBA Relations	11	4			



**TRICARE Operations Manual 6010.56-M, February 1, 2008**

Index

<b>M (CONTINUED)</b>			<b>R</b>		
	<b>Chap</b>	<b>Sec/Add</b>		<b>Chap</b>	<b>Sec/Add</b>
Memorandum Of Agreement (MOA) Between Department Of Veterans Affairs (DVA) And Department Of Defense (DoD) For Processing Payment For Disability Compensation And Pension Examinations (DCPE) In The Integrated Disability Evaluation System (IDES)	17	C	Reconsideration Procedures	12	3
Model Memorandum Of Understanding (MOU)	15	A	<b>Record Series</b> Subject And Description Of Government Records	2	2
			Records Management		
			General	2	1
			TRICARE Overseas Program (TOP)	24	2
			Referrals/Preauthorizations/Authorizations	8	5
			Regional Directors (RDs)/Military Treatment Facility (MTF) Commanders Interface	15	1
			Resource Sharing	15	2
<b>N</b>			<b>S</b>		
	<b>Chap</b>	<b>Sec/Add</b>		<b>Chap</b>	<b>Sec/Add</b>
Network Development	5	1	Service Point Of Contact (SPOC) Review For Authorization - Protocols And Procedures		
			SHCP	17	B
			TPR	16	C
			Signature Requirements	8	4
			Split Enrollment	6	3
			Staledated, Voided, Or Returned Checks	3	4
			Standards For Electronic Transactions	19	2
			Supplemental Health Care Program (SHCP)		
			General	17	1
			Points Of Contact (POC)	17	A
<b>O</b>			<b>T</b>		
	<b>Chap</b>	<b>Sec/Add</b>		<b>Chap</b>	<b>Sec/Add</b>
Organization of the TRICARE Management Activity (TMA)	1	1	Telephone Inquiries	11	7
Other Contract Requirements			Third Party Recovery Claims	10	5
TDEFIC	20	4	Threats Against Contractors	13	8
Out-Of-Jurisdiction Claims - TPharm	23	2	Transferring Records (Federal Records Centers (FRCs) And Transitions)	2	5
Overpayments Recovery			Transitional Assistance Management Program (TAMP)	24	24
Financially Underwritten Funds	10	3	TRICARE Alaska	21	1
Non-Financially Underwritten Funds	10	4	TRICARE Area Office (TAO) Director/MTF And Contractor Interfaces	24	16
			TRICARE Dual Eligible Fiscal Intermediary Contract (TDEFIC)		
			Audits, Inspections, And Reports	20	6
			Claims Processing For Dual Eligibles	20	3
			General	20	1
			Jurisdiction	20	2
			Other Contract Requirements	20	4
			Transition	20	5
<b>P</b>					
	<b>Chap</b>	<b>Sec/Add</b>			
Paper Record Transfer Procedures	2	A			
Patient Rights	7	A			
Payments To Beneficiaries/Providers	3	2			
Pharmacy Claims Processing	23	3			
Preauthorizations	7	2			
Prevention And Detection	13	3			
Privacy And Security Of Individually Identifiable Health Information (IIHI)	19	3			
Program Integrity					
Evaluation	13	4			
Figures	13	A			
General	13	1			
Reporting	13	5			
TRICARE Overseas Program (TOP)	24	14			
Provider Certification And Credentialing					
Figures	4	A			
General	4	1			
Provider Exclusions, Suspensions, And Terminations	13	6			
Provider Reinstatements	13	7			
Providers Of Care	17	2			

**TRICARE Operations Manual 6010.56-M, February 1, 2008**

Index

<b>T (CONTINUED)</b>	<b>Chap</b>	<b>Sec/Add</b>	<b>T (CONTINUED)</b>	<b>Chap</b>	<b>Sec/Add</b>
TRICARE Duplicate Claims System - TED Version			TRICARE Prime Remote For Active Duty Family Member (TPRADFM) Program	16	6
Claim Sets And The Claim Set Life Cycle	9	4	TRICARE Processing Standards	1	3
Contractor To Contractor Transition Guide	9	C	TRICARE Reserve Select (TRS) Figures	22	A
Download Files	9	E	TRICARE Reserve Select (TRS)	22	1
Duplicate Claims Data	9	3	TRICARE Retired Reserve (TRR)	22	2
Duplicate Claims System (DCS) Displayed Data Fields	9	A	TRICARE Service Centers (TSCs)	11	3
Mass Change Function For Contract Transitions	9	7	TRICARE Young Adult (TYA)	25	1
Multi-Contractor Claim Sets	9	6			
Overview	9	1	<b>U</b>	<b>Chap</b>	<b>Sec/Add</b>
Quick Start Instructions	9	2	Underpayments	10	2
Reason Codes	9	B	Utilization And Quality Management	7	1
Report Descriptions And Examples Reports	9	D			
System Implementation And Operational Requirements	9	9	- END -		
User's Guide	9	5			
TRICARE Logo	11	A			
TRICARE Management Activity (TMA) Appeals	12	6			
TRICARE Overseas Program (TOP)					
Administration	24	1			
Continued Health Care Benefit Program (CHCBP)	24	25			
Eligibility And Enrollment	24	5			
Figures	24	30			
Partnership Program	24	29			
Point Of Contact (POC) Program	24	12			
Prime Program	24	17			
Prime Remote Program	24	18			
Standard	24	19			
TRICARE For Life (TFL)	24	20			
TRICARE Plus	24	22			
TRICARE Reserve Select (TRS)	24	21			
TRICARE Pharmacy (TPharm)					
Claims Processing	23	3			
General	23	1			
Other Contract Requirements	23	4			
Out-Of-Jurisdiction Claims	23	2			
Transition	23	5			
TRICARE Plus	6	4			
TRICARE Prime Remote (TPR) Program					
General	16	1			
Points Of Contacts	16	A			
Reports	16	5			