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TRICARE  
MANAGEMENT ACTIVITY

OD

CHANGE 79  
6010.56-M  
JUNE 8, 2012

**PUBLICATIONS SYSTEM CHANGE TRANSMITTAL  
FOR  
TRICARE OPERATIONS MANUAL (TOM), FEBRUARY 2008**

The TRICARE Management Activity has authorized the following addition(s)/revision(s).

**CHANGE TITLE:** MAIL DELIVERY QUALITY CODE (MDQC)

**CONREQ:** 15806

**PAGE CHANGE(S):** See page 2.

**SUMMARY OF CHANGE(S):** This change revises the referenced Manuals to require use of the Mail Delivery Quality Code (MDQC) when processing returned mail or verifying addresses. An updated MDQC will prevent mailings to the beneficiary such as enrollment cards and letters. The MDQC field automatically resets whenever the address is updated.

**EFFECTIVE AND IMPLEMENTATION DATE:** Upon direction of the Contracting Officer.

This change is made in conjunction with Feb 2008 TPM, Change No. 69 and Feb 2008 TSM, Change No. 40.

Reta M. Michak  
Director, Operations Division

**ATTACHMENT(S):** 58 PAGES  
**DISTRIBUTION:** 6010.56-M

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