

Points Of Contact (POCs)

1.0 SERVICE POINTS OF CONTACT (SPOCs)

1.1 Army, Air Force, Navy, Marine Corps, Coast Guard, And National Guard

Officer in Charge
Military Medical Support Office (MMSO)
P.O. Box 886999
Great Lakes, IL 60088-6999

Telephone: 1-888-MHS-MMSO (647-6676)

Fax: (847) 688-7394

1.2 United States Public Health Service (USPHS) and National Oceanographic And Atmospheric Administration (NOAA):

Medical Affairs Branch
Beneficiary Medical Programs
5600 Fishers Lane, Room 4C-06
Rockville, MD 20857

Telephone for Payment Issues & Care Authorizations: (800) 368-2777

FAX: (800) 733-1303

2.0 UNIFORMED SERVICES HEADQUARTERS POINTS OF CONTACT

2.1 Army

TRICARE Prime Remote Officer
HQ, USA MEDCOM
HP&S, TRICARE Division
2050 Worth Road
Fort Sam Houston, TX 78234-6010

Telephone: (210) 221-6518

TRICARE Operations Manual 6010.56-M, February 1, 2008

Chapter 16, Addendum A

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2.2 Air Force

TRICARE Prime Remote Officer
HQ USAF/SGMA
110 Luke Avenue, Room 400
Bolling AFB, D.C. 20332-7050

Telephone: (202) 767-4699

2.3 Navy/Marine Corps:

TRICARE Prime Remote Officer
Department of the Navy
Bureau of Medicine and Surgery: (MED-31 FIN for Financial Issues and
Reports or MED-31 BAS for Patient Administration Issues)
2300 E Street, NW
Washington, D.C. 20372-5300

Telephone for Financial Issues: (202) 762-3120

Telephone for Patient Administration Issues: (202) 762-3143

2.4 U.S. Coast Guard

Commandant (G-WKH-3)
U.S. Coast Guard
Attn: TRICARE Officer
2100 2nd Street, SW
Washington, DC 20593-0001

Telephone: (202) 267-0846

2.5 Army National Guard

NGB-ARS
111 South George Mason Drive
Arlington, VA 22204-1382

Telephone: (703) 607-7140

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