



OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS

16401 EAST CENTRETECH PARKWAY
AURORA, COLORADO 80011-9066

TRICARE
MANAGEMENT ACTIVITY

PCPB

CHANGE 3
6010.56-M
JUNE 10, 2008

**PUBLICATIONS SYSTEM CHANGE TRANSMITTAL
FOR
TRICARE OPERATIONS MANUAL (TOM)**

The TRICARE Management Activity has authorized the following addition(s)/revision(s) to 6010.56-M, issued February 2008.

CHANGE TITLE: CONSOLIDATED PACKAGE

PAGE CHANGE(S): See pages 2 through 4.

SUMMARY OF CHANGE(S): This change includes the following revisions: In Chapter 3, the requirements for payments to beneficiaries/providers (Section 2) and claim refund and collection procedures (Section 3) are clarified and expanded on; adds information on management reports provided to the contractors to assist in identifying enrollment fee discrepancies (Chapter 6, Section 1) and to assist in determining if Catastrophic Cap and Deductible Data (CCDD) adjustments/corrections are required (Chapter 8, Section 7); clarifies the transfer of out-of-jurisdiction claim requirements for both electronic and paper claims; and clarifies responsibility for processing/reimbursement of Active Duty Service Member (ADSM) dental claims (Chapters 16 and 17). This change also includes several other minor corrections and/or clarifications to existing requirements.

EFFECTIVE AND IMPLEMENTATION DATE: Upon direction of the Contracting Officer.

This change is made in conjunction with Feb 2008 TPM, Change No. 3, Feb 2008 TRM, Change No. 3, and Feb 2008 TSM, Change No. 3.

Laura Sells
Chief, Purchased Care Procurement Branch

ATTACHMENT(S): 158 PAGES
DISTRIBUTION: 6010.56-M

**CHANGE 3
6010.56-M
JUNE 10, 2008**

REMOVE PAGE(S)

CHAPTER 1

Section 2, pages 1 and 2
Section 3, pages 3 and 4
Section 4, pages 1 and 2
Section 6, pages 1 and 2
Section 7, pages 5 - 8, 15, and 16

CHAPTER 3

Section 2, pages 1 and 2
Section 3, page 1
Section 4, page 1

CHAPTER 4

Section 1, pages 1 - 5

CHAPTER 6

Section 1, pages 7 - 10

CHAPTER 7

Section 3, page 1
Section 4, pages 1, 2, 5, and 6

CHAPTER 8

Section 2, pages 1, 2, and 5 - 7
Section 6, pages 3 and 4
Section 7, pages 1 and 2

CHAPTER 9

Table of Contents, pages 1 and 2
Section 2, pages 1, 2, 5 - 8, 13, and 14

INSERT PAGE(S)

Section 2, pages 1 and 2
Section 3, pages 3 and 4
Section 4, pages 1 and 2
Section 6, pages 1 and 2
Section 7, pages 5 - 8, 15, and 16

Section 2, pages 1 - 3
Section 3, pages 1 and 2
Section 4, page 1

Section 1, pages 1 - 5

Section 1, pages 7 - 11

Section 3, page 1
Section 4, pages 1, 2, 5, and 6

Section 2, pages 1, 2, and 5 - 7
Section 6, pages 3 and 4
Section 7, pages 1 and 2

Table of Contents, pages 1 and 2
Section 2, pages 1, 2, 5 - 8, 13, and 14

CHANGE 3
6010.56-M
JUNE 10, 2008

REMOVE PAGE(S)

CHAPTER 9 (Continued)

Section 5, pages 3 - 6 and 17 - 20
Section 8, pages 1 - 4
Section 9, pages 1, 2, 7, and 8

CHAPTER 10

Section 1, pages 1 - 3
Section 3, pages 1 - 11

CHAPTER 12

Section 3, pages 1 - 4

CHAPTER 13

Section 2, pages 3 - 12
Section 3, pages 3 and 4

CHAPTER 14

Section 3, pages 1 and 2

CHAPTER 16

Table of Contents, page 1
Section 1, pages 1 and 2
Section 2, pages 1 - 6
Section 4, pages 1 - 4
Addendum B, pages 1 and 2
Addendum C, page 1
Addendum D, pages 1 - 3

CHAPTER 17

Table of Contents, page 1

INSERT PAGE(S)

Section 5, pages 3 - 6 and 17 - 20
Section 8, pages 1 - 4
Section 9, pages 1, 2, 7, and 8

Section 1, pages 1 - 3
Section 3, pages 1 - 10

Section 3, pages 1 - 4

Section 2, pages 3 - 12
Section 3, pages 3 and 4

Section 3, pages 1 and 2

Table of Contents, page 1
Section 1, pages 1 and 2
Section 2, pages 1 - 6
Section 4, pages 1 - 4
Addendum B, pages 1 - 3
Addendum C, pages 1 - 3

★ ★ ★ ★ ★ ★

Table of Contents, page 1

CHANGE 3
6010.56-M
JUNE 10, 2008

REMOVE PAGE(S)

CHAPTER 17 (Continued)

Section 1, pages 1 and 2

Section 2, pages 1 - 3

Section 3, pages 3 - 6

Addendum B, page 1

Addendum C, pages 1 - 3

CHAPTER 24

Section 9, pages 7 - 10

APPENDIX A

pages 11 - 26

INDEX

pages 1 - 4

INSERT PAGE(S)

Section 1, pages 1 and 2

Section 2, pages 1 - 3

Section 3, pages 3 - 6

Addendum B, pages 1 - 3

★ ★ ★ ★ ★ ★

Section 9, pages 7 - 10

pages 11 - 27

pages 1 - 4