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TRICARE
MANAGEMENT ACTIVITY

OD

CHANGE 19
6010.56-M
MAY 14, 2010

**PUBLICATIONS SYSTEM CHANGE TRANSMITTAL
FOR
TRICARE OPERATIONS MANUAL (TOM), FEBRUARY 2008**

The TRICARE Management Activity has authorized the following addition(s)/revision(s).

CHANGE TITLE: TRICARE OVERSEAS PROGRAM (TOP) SUPPLEMENTAL HEALTH CARE PROGRAM (SHCP) CLAIMS

CONREQ: 14855

PAGE CHANGE(S): See page 2.

SUMMARY OF CHANGE(S): This change directs the new TOP contractor to assume adjudication/payment of all overseas SHCP claims. Overseas Military Treatment Facilities (MTFs) will no longer be responsible for paying these claims. This change will mitigate the possibility of duplicate payments and will improve claims data quality since all overseas claims will be adjudicated via the same process. This was a finding in the Department of Defense (DoD) Inspector General (IG) audits. Ms. Ellen Embry recently gave guidance to the services regarding overseas SHCP, and the Overseas Active Duty Claims Working (OADCW) Group charter was signed by Ms. Jean Storck on 18 May 2009 (as the acting TMA Deputy Director). The OADCW charter specifically identifies this change package as a "deliverable" for the working group. This change does not apply to the Managed Care Support Contractors (MCSCs) or the current overseas contractors.

EFFECTIVE DATE: December 1, 2009.

IMPLEMENTATION DATE: Upon direction of the Contracting Officer.


Reta M. Michak
Director, Operations Division

ATTACHMENT(S): 20 PAGES
DISTRIBUTION: 6010.56-M

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REMOVE PAGE(S)

CHAPTER 24

Section 3, pages 3 through 5

Section 9, pages 1 through 15

Section 26, pages 1 through 3

INSERT PAGE(S)

Section 3, pages 3 through 5

Section 9, pages 1 through 15

Section 26, pages 1 and 2