

Index

A	Chap	Sec/Add
Acronyms And Abbreviations		Appendix A
Active Duty Dental Care In Remote Overseas Locations	24	10
Additional Supporting Information Pertaining To The Transaction And Code Sets Final Rule	19	A
Administration		
Figures	1	A
Management	1	4
Transitions	1	7
Allowable Charge Reviews	11	7
Ambulance/Aeromedical Evacuation Services	24	7
Appeal Of Factual (Non-Medical Necessity) Determinations	12	5
Appeals And Hearings		
Figures	12	A
General	12	1
TRICARE Overseas Program (TOP)	24	13
Appeals Of Medical Necessity Determinations	12	4
Application Of Deductible And Cost-Sharing	8	7
Applied Behavior Analysis (ABA) Pilot For Non-Active Duty Family Member (NADFM)	18	15
Audits, Inspections, And Reports		
Audits And Inspections	14	1
Reports And Plans	14	2
Special Reports	14	3
Audits, Inspections, Reports, And Plans	24	15
TRICARE Overseas Program (TOP)	24	15
Autism Demonstration Corporate Services Provider (ACSP) Participation Agreement	18	A

B	Chap	Sec/Add
Beneficiary Education And Support Division (BE&SD)	24	11
Beneficiary, Congressional, Media, BCAC, DCAO, And HBA Relations	11	3
Bundled Payments For Lower Extremity Joint Replacement And Reattachment (LEJR) Surgery And Post-Operative Care Demonstration Program	18	21

C	Chap	Sec/Add
Case Development And Action	13	2
Civilian Health Care (CHC) Of Uniformed Service Members	24	26
Claim Development	8	6
Claim Refund And Collection Procedures	3	3
Claims Adjustments And Recoupments		
Figures	10	A
General	10	1
Claims Filing Deadline	8	3
Claims Processing For Dual Eligibles	20	3
Claims Processing Procedures		
Figures	8	A
General	8	1
TRICARE Overseas Program (TOP)	24	9
Clinical Preventive Services (Prime/Standard)	24	8
Clinical Quality Management Program (CQMP)	7	4
Clinical Support Agreement (CSA) Program	15	3
Collection Actions Against Beneficiaries	11	9
Compliance With Federal Statutes	1	5
Comprehensive Autism Care		
Demonstration	18	18
Participation Agreement	18	B
Continued Health Care Benefit Program (CHCBP)		
Eligibility And Coverage	26	1
TRICARE Overseas Program (TOP)	24	25
Premiums	26	A
Contract Administration And Instructions	1	2
Contractor Relationship With The Military Health System (MHS) TRICARE Quality Monitoring Contractor (TQMC)	7	3
Contractor Responsibilities - SHCP	17	3
Contractor Responsibilities And Reimbursement - TPR	16	4
Correspondence Control, Processing, And Appraisal	11	5
Critical Access Hospital (CAH) Payment Rates	18	7
Customer Service Functions	24	11

TRICARE Operations Manual 6010.56-M, February 1, 2008

Index

D	Chap	Sec/Add	D (CONTINUED)	Chap	Sec/Add
Definitions		Appendix B	Demonstrations And Pilot Projects (Continued)		
Demonstrations And Pilot Projects			Pilot Program On Urgent Care For TRICARE Prime/TRICARE Prime Remote (TPR) Beneficiarie	18	19
Bundled Payments For Lower Extremity Joint Replacement And Reattachment (LEJR) Surgery And Post-Operative Care	18	21	TRICARE Evaluation Of Centers For Medicare And Medicaid Services (CMS) Approved Laboratory Developed Tests (LDTs)	18	13
Defense Health Agency (DHA)			TRICARE Overseas Program (TOP)	24	27
Evaluation Of Non-United States Food and Drug Administration (FDA) Approved Laboratory Developed Tests (LDTs)	18	17	Value-Based Purchasing (VBP) Initiatives	18	20
DoD Applied Behavior Analysis (ABA) Pilot For Non-Active Duty Family Member (NADFMs)	18	15	Destruction Of Records	2	6
DoD Comprehensive Autism Care Demonstration	18	18	Digital Imaging (Scanned) And Electronic (Born-Digital) Records Process And Formats	2	3
DoD Enhanced Access To Autism Services	18	8	Director of TRICARE Regional Offices (TROs)/Military Treatment Facility (MTF) Commanders and Enhanced Multi-Service Market (eMSM) Interface	15	1
DoD Enhanced Access to Patient Centered Medical Home (PCMH) Demonstration Project for Participation in the Maryland Multi-Payer Patient-Centered Medical Home Program (MMPCMHP)	18	14	Duplicate Payment Prevention	8	9
DoD TRICARE Demonstration Project for the Philippines	18	12	E	Chap	Sec/Add
EXPIRED - Critical Access Hospital (CAH) Payment Rates	18	7	Education Requirements	11	1
EXPIRED - DoD Alcohol Abuse Prevention And Education	18	6	Electronic Record Transfer Procedures	2	B
EXPIRED - DoD Cancer Prevention And Treatment Clinical Trials	18	2	Electronic Records Disposition, Storage, And Transfer	2	4
EXPIRED - DoD In-Utero Fetal Surgical Repair Of Myelomeningocele Clinical Trial	18	3	Enhanced Access To Autism Services Demonstration	18	8
EXPIRED - DoD Tobacco Cessation	18	5	Participation Agreement	18	A
EXPIRED - DoD Weight Management	18	4	Enrollment Portability	6	2
EXPIRED - Operation Noble Eagle/ Operation Enduring Freedom Reservist And National Guard (NG) Benefits	18	9	Enrollment Processing	6	1
EXPIRED - Web-Based TRICARE Assistance Program (TRIAP)	18	10	Enrollment, Beneficiary Education, And Support Services	16	3
Expired As Of May 4, 2015 - TRICARE South Region USCG ATC For TRICARE Prime/TPR Beneficiaries	18	11	Explanation Of Benefits (EOB)	8	8
EXPIRED As Of September 30, 2015 - Pilot Program for Refills of Maintenance Medications for TRICARE For Life (TFL) Beneficiaries through the TRICARE Mail Order Program (TMOP)	18	16	Extended Care Health Option (ECHO)	24	23
General	18	1	F	Chap	Sec/Add
			Financial Administration		
			General	3	1
			TRICARE Overseas Program (TOP)	24	3
			G	Chap	Sec/Add
			Governing Principles	12	2
			Government Staff And Beneficiary Education	11	2
			Grievances And Grievance Processing	11	8

TRICARE Operations Manual 6010.56-M, February 1, 2008

Index

S	Chap	Sec/Add	T (CONTINUED)	Chap	Sec/Add
Signature Requirements	8	4	Report Descriptions And Examples	9	D
Specified Authorization Staff (SAS)			Reports	9	8
Review - Protocols And Procedures			System Implementation And		
TPR	16	C	Operational Requirements	9	9
Specified Authorization Staff (SAS)			User's Guide	9	5
Review For Authorization			TRICARE Logo	11	A
Protocols And Procedures			TRICARE Management Activity (TMA)		
SHCP	17	B	Appeals	12	6
Split Enrollment	6	3	TRICARE Overseas Program (TOP)		
Staledated, Voided, Or Returned Checks	3	4	Administration	24	1
Standards For Electronic Transactions	19	2	Continued Health Care Benefit		
Supplemental Health Care Program			Program (CHCBP)	24	25
(SHCP)			Eligibility And Enrollment	24	5
General	17	1	Figures	24	30
Points Of Contact (POC)	17	A	Partnership Program	24	29
			Point Of Contact (POC) Program	24	12
			Prime Program	24	17
			Prime Remote Program	24	18
			Standard	24	19
			TRICARE For Life (TFL)	24	20
			TRICARE Plus	24	22
			TRICARE Reserve Select (TRS)	24	21
			TRICARE Pharmacy (TPharm)		
			Claims Processing	23	3
			General	23	1
			Other Contract Requirements	23	4
			Out-Of-Jurisdiction Claims	23	2
			Transition	23	5
			TRICARE Plus	6	4
			TRICARE Prime Remote (TPR) Program		
			General	16	1
			Points Of Contacts	16	A
			Reports	16	5
			TRICARE Prime Remote For Active Duty		
			Family Member (TPRADFM) Program	16	6
			TRICARE Processing Standards	1	3
			TRICARE Reserve Select (TRS)		
			Figures	22	A
			TRICARE Reserve Select (TRS)	22	1
			TRICARE Retired Reserve (TRR)	22	2
			TRICARE Service Center (TSC)	24	11
			TRICARE Young Adult (TYA)	25	1
			Premiums	25	A
			U	Chap	Sec/Add
			Underpayments	10	2
			Utilization Management (UM)	7	1

TRICARE Operations Manual 6010.56-M, February 1, 2008

Index

V	Chap	Sec/Add
Value-Based Purchasing (VBP) Initiatives	18	20
Bundled Payments For Lower Extremity Joint Replacement And Reattachment (Lejr) Surgery And Post-Operative Care Demonstration Program	18	21

- END -

