

Points Of Contact (POCs)

1.0 SPECIFIED AUTHORIZATION STAFF (SAS)

1.1 Army, Air Force, Navy, Marine Corps, And Reserve/National Guard (except Coast Guard Reserve)

For Congressional inquiries:

TRICARE Management Activity
7700 Arlington Blvd, Suite 5101
Falls Church, VA 22042-5101

For all other matters:

Defense Health Agency-Great Lakes
P.O. Box 886999
Great Lakes, IL 60088-6999

Telephone: 1-888-647-6676
Fax: (847) 688-6460

1.2 United States Public Health Service (USPHS) and National Oceanographic And Atmospheric Administration (NOAA):

Medical Affairs Branch
Beneficiary Medical Programs
5600 Fishers Lane, Room 4C-06
Rockville, MD 20857

Telephone for Payment Issues & Care Authorizations: (800) 368-2777
Fax: (800) 733-1303

1.3 Coast Guard and Coast Guard Reserve

Medical Administration
USCG HSWL SC (MA-PA)
300 East Main Street
Norfolk, VA 23510-1000
Telephone: (757) 628-4379

TRICARE Operations Manual 6010.56-M, February 1, 2008

Chapter 16, Addendum A

Points Of Contact (POCs)

2.0 UNIFORMED SERVICES HEADQUARTERS POCs

2.1 Army

HQ, USA MEDCOM
G3/5/7, Patient Admin Division
2748 Worth Road
Fort Sam Houston, TX 78234-6010

Telephone: (210) 221-6113

2.2 Air Force

AFMOA/SGAT
2261 Hughes Ave, Suite 153
JBSA Lackland, TX 78236-1025

Fax: (210) 395-9292, ATTN: AFMOA/SGAT
Unsecured E-Mail: AFMOA.SGAT@us.af.mil
(please note that e-mail sent unencrypted can be vulnerable to unauthorized access)

2.3 Navy/Marine Corps:

Bureau of Medicine and Surgery
Healthcare Operations (M3B1)
7700 Arlington Blvd, Suite 5125
Falls Church, VA 22042-5125

Telephone for TRICARE Officer: (703) 681-8489
Telephone for Financial Issues: (703) 681-9445
Telephone for Patient Administration Issues: (703) 681-9210

2.4 U.S. Coast Guard

Commandant (G-WKH-3)
U.S. Coast Guard
Attn: TRICARE Officer
2100 2nd Street, SW
Washington, DC 20593-0001

Telephone: (202) 267-0846

2.5 Army National Guard

NGB-ARS
111 South George Mason Drive
Arlington, VA 22204-1382

Telephone: (703) 607-7140

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