

# Index

<b>A</b>	<b>Chap</b>	<b>Sec/Add</b>
Acronyms And Abbreviations		Appendix A
Active Duty Dental Care In Remote Overseas Locations	24	10
Additional Supporting Information Pertaining To The Transaction And Code Sets Final Rule	19	A
Administration		
Figures	1	A
Management	1	4
Transitions	1	7
Allowable Charge Reviews	11	7
Ambulance/Aeromedical Evacuation Services	24	7
Appeal Of Factual (Non-Medical Necessity) Determinations	12	5
Appeals And Hearings		
Figures	12	A
General	12	1
TRICARE Overseas Program (TOP)	24	13
Appeals Of Medical Necessity Determinations	12	4
Application Of Deductible And Cost-Sharing	8	7
Applied Behavior Analysis (ABA) Pilot For Non-Active Duty Family Member (NADFM)	18	15
Audits, Inspections, And Reports	20	6
Audits And Inspections	14	1
Reports And Plans	14	2
Special Reports	14	3
Audits, Inspections, Reports, And Plans	24	15
TRICARE Overseas Program (TOP)	24	15
Autism Demonstration Corporate Services Provider (ACSP) Participation Agreement	18	A

<b>B</b>	<b>Chap</b>	<b>Sec/Add</b>
Beneficiary Education And Support Division (BE&SD)	24	11
Beneficiary, Congressional, Media, BCAC, DCAO, And HBA Relations	11	3

<b>C</b>	<b>Chap</b>	<b>Sec/Add</b>
Case Development And Action	13	2
Civilian Health Care (CHC) Of Uniformed Service Members	24	26
Claim Development	8	6
Claim Refund And Collection Procedures	3	3
Claims Adjustments And Recoupments		
Figures	10	A
General	10	1
Claims Filing Deadline	8	3
Claims Processing For Dual Eligibles	20	3
Claims Processing Procedures		
Figures	8	A
General	8	1
TRICARE Overseas Program (TOP)	24	9
Clinical Preventive Services (Prime/Standard)	24	8
Clinical Quality Management Program (CQMP)	7	4
Clinical Support Agreement (CSA) Program	15	3
Collection Actions Against Beneficiaries	11	9
Compliance With Federal Statutes	1	5
Comprehensive Autism Care		
Demonstration	18	18
Participation Agreement	18	B
Continued Health Care Benefit Program (CHCBP)		
Eligibility And Coverage	26	1
TRICARE Overseas Program (TOP)	24	25
Contract Administration And Instructions	1	2
Contractor Relationship With The Military Health System (MHS) TRICARE Quality Monitoring Contractor (TQMC)	7	3
Contractor Responsibilities - SHCP	17	3
Contractor Responsibilities And Reimbursement - TPR	16	4
Correspondence Control, Processing, And Appraisal	11	5
Critical Access Hospital (CAH) Payment Rates	18	7
Customer Service Functions	24	11

**TRICARE Operations Manual 6010.56-M, February 1, 2008**

Index

<b>D</b>	<b>Chap</b>	<b>Sec/Add</b>	<b>D (CONTINUED)</b>	<b>Chap</b>	<b>Sec/Add</b>
Definitions		Appendix B	Digital Imaging (Scanned) And Electronic (Born-Digital) Records Process And Formats	2	3
Demonstrations			<b>Director of TRICARE Regional Offices (TROs)/Military Treatment Facility (MTF) Commanders and Enhanced Multi-Service Market (eMSM) Interface</b>	<b>15</b>	<b>1</b>
DoD Applied Behavior Analysis (ABA) Pilot For Non-Active Duty Family Member (NADFMs)	18	15	Duplicate Payment Prevention	8	9
DoD Comprehensive Autism Care Demonstration	18	18			
DoD Enhanced Access To Autism Services	18	8			
DoD Enhanced Access to Patient Centered Medical Home (PCMH)			<b>E</b>	<b>Chap</b>	<b>Sec/Add</b>
Demonstration Project for Participation in the Maryland Multi-Payer Patient-Centered Medical Home Program (MMPCMHP)	18	14	Education Requirements	11	1
DoD TRICARE Demonstration Project for the Philippines	18	12	Electronic Record Transfer Procedures	2	B
EXPIRED - Critical Access Hospital (CAH) Payment Rates	18	7	Electronic Records Disposition, Storage, And Transfer	2	4
EXPIRED - DoD Alcohol Abuse Prevention And Education	18	6	Enhanced Access To Autism Services Demonstration	18	8
EXPIRED - DoD Cancer Prevention And Treatment Clinical Trials	18	2	Participation Agreement	18	A
EXPIRED - DoD In-Utero Fetal Surgical Repair Of Myelomeningocele Clinical Trial	18	3	Enrollment Portability	6	2
EXPIRED - DoD Tobacco Cessation	18	5	Enrollment Processing	6	1
EXPIRED - DoD Weight Management	18	4	Enrollment, Beneficiary Education, And Support Services	16	3
EXPIRED - Operation Noble Eagle/ Operation Enduring Freedom Reservist And National Guard (NG) Benefits	18	9	Explanation Of Benefits (EOB)	8	8
EXPIRED - Web-Based TRICARE Assistance Program (TRIAP)	18	10	Extended Care Health Option (ECHO)	24	23
General	18	1			
Pilot Program for Refills of Maintenance Medications for TRICARE For Life (TFL) Beneficiaries through the TRICARE Mail Order Program (TMOP)	18	16	<b>F</b>	<b>Chap</b>	<b>Sec/Add</b>
TRICARE Evaluation Of Centers For Medicare And Medicaid Services (CMS) Approved Laboratory Developed Tests (LDTs)	18	13	Financial Administration		
TRICARE Management Activity (TMA) Evaluation Of Non-United States Food and Drug Administration (FDA) Approved Laboratory Developed Tests (LDTs)	18	17	General	3	1
TRICARE Overseas Program (TOP)	24	27	TRICARE Overseas Program (TOP)	24	3
TRICARE South Region USCG ATC For TRICARE Prime/TPR Beneficiaries	18	11			
Destruction Of Records	2	6	<b>G</b>	<b>Chap</b>	<b>Sec/Add</b>
			Governing Principles	12	2
			Government Staff And Beneficiary Education	11	2
			Grievances And Grievance Processing	11	8
			<b>H</b>	<b>Chap</b>	<b>Sec/Add</b>
			Health Care Providers And Review Requirements	16	2
			Health Insurance Portability and Accountability Act (HIPAA) of 1996		
			General	19	1
			TRICARE Overseas Program (TOP)	24	28
			Health Insurance Portability And Accountability Act (HIPAA) Standard Unique Health Identifier For Health Care Providers Final Rule	19	4
			Hospital Adjustments	7	C
			Hospital Issued Notices Of Noncoverage	7	B
			Host Nation Providers	24	4



