



DEFENSE  
HEALTH AGENCY

HPOS

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS  
16401 EAST CENTRETECH PARKWAY  
AURORA, CO 80011-9066

CHANGE 118  
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The TRICARE Management Activity has authorized the following addition(s)/revision(s).

**CHANGE TITLE:** ENROLLMENT EFFICIENCIES AND PAPERWORK REDUCTION COST SAVINGS INITIATIVES

**CONREQ:** 16778

**PAGE CHANGE(S):** See page 2.

**SUMMARY OF CHANGE(S):** This change adds language that allows enrollment related actions to occur over the phone.

**EFFECTIVE DATE:** Upon direction of the Contracting Officer.

**IMPLEMENTATION DATE:** April 1, 2014.

This change is made in conjunction with Feb 2008 TPM, Change No. 107 and Feb 2008 TSM, Change No. 57.

LOZOYA.JOSE  
.L.1231416397

Digitally signed by  
LOZOYA.JOSE.L.1231416397  
DN: c=US, o=U.S. Government,  
ou=DoD, ou=PKI, ou=TMA,  
cn=LOZOYA.JOSE.L.1231416397  
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John L. Arendale  
Section Chief, Health Plan  
Operations Sections (HPOS)  
Defense Health Agency (DHA)

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