

Index

A	Chap	Sec/Add
Acronyms And Abbreviations		Appendix A
Active Duty Care Guidelines	16	B
Active Duty Dental Care In Remote Overseas Locations	24	10
Additional Supporting Information Pertaining To The Transaction And Code Sets Final Rule	19	A
Administration		
Figures	1	A
Management	1	4
Transitions	1	7
Allowable Charge Reviews	11	8
Ambulance/Aeromedical Evacuation Services	24	7
Appeal Of Factual (Non-Medical Necessity) Determinations	12	5
Appeals And Hearings		
Figures	12	A
General	12	1
TRICARE Overseas Program (TOP)	24	13
Appeals Of Medical Necessity Determinations	12	4
Application Of Deductible And Cost-Sharing	8	7
Applied Behavior Analysis (ABA) Pilot For Non-Active Duty Family Member (NADFM)	18	15
Audits, Inspections, And Reports		
Audits And Inspections	14	1
Reports And Plans	14	2
Special Reports	14	3
Audits, Inspections, And Reports	20	6
Audits, Inspections, Reports, And Plans	24	15
TRICARE Overseas Program (TOP)	24	15
Autism Demonstration Corporate Services Provider (ACSP) Participation Agreement	18	A

B	Chap	Sec/Add
Beneficiary Education And Support Division (BE&SD)	24	11
Beneficiary, Congressional, Media, BCAC, DCAO, And HBA Relations	11	4

C	Chap	Sec/Add
Case Development And Action	13	2
Civilian Health Care (CHC) Of Uniformed Service Members	24	26
Claim Development	8	6
Claim Refund And Collection Procedures	3	3
Claims Adjustments And Recoupments		
Figures	10	A
General	10	1
Claims Filing Deadline	8	3
Claims Processing For Dual Eligibles	20	3
Claims Processing Procedures		
Figures	8	A
General	8	1
TRICARE Overseas Program (TOP)	24	9
Clinical Preventive Services (Prime/Standard)	24	8
Clinical Quality Management Program (CQMP)	7	4
Clinical Support Agreement (CSA) Program	15	3
Collection Actions Against Beneficiaries	11	10
Compliance With Federal Statutes	1	5
Continued Health Care Benefit Program (CHCBP)		
Eligibility And Coverage	26	1
TRICARE Overseas Program (TOP)	24	25
Contract Administration And Instructions	1	2
Contractor Relationship With The Military Health System (MHS) TRICARE Quality Monitoring Contractor (TQMC)	7	3
Contractor Responsibilities - SHCP	17	3
Contractor Responsibilities And Reimbursement - TPR	16	4
Correspondence Control, Processing, And Appraisal	11	6
Covered Specialty Pharmaceuticals	23	A
Critical Access Hospital (CAH) Payment Rates	18	7

TRICARE Operations Manual 6010.56-M, February 1, 2008

Index

D	Chap	Sec/Add	E (CONTINUED)	Chap	Sec/Add
Definitions		Appendix B	Enhanced Access To Autism Services		
Demonstrations			Demonstration	18	8
DoD Applied Behavior Analysis (ABA) Pilot For Non-Active Duty Family Member (NADFMs)	18	15	Participation Agreement	18	A
DoD Enhanced Access To Autism Services	18	8	Enrollment Portability	6	2
DoD Enhanced Access to Patient Centered Medical Home (PCMH)			Enrollment Processing	6	1
Demonstration Project for Participation in the Maryland Multi-Payer Patient-Centered Medical Home Program (MMPCMHP)	18	14	Explanation Of Benefits (EOB)	8	8
DoD TRICARE Demonstration Project for the Philippines	18	12	Extended Care Health Option (ECHO)	24	23
EXPIRED - Critical Access Hospital (CAH) Payment Rates	18	7			
EXPIRED - DoD Alcohol Abuse Prevention And Education	18	6	F	Chap	Sec/Add
EXPIRED - DoD Cancer Prevention And Treatment Clinical Trials	18	2	Financial Administration		
EXPIRED - DoD In-Utero Fetal Surgical Repair Of Myelomeningocele Clinical Trial	18	3	General	3	1
EXPIRED - DoD Tobacco Cessation	18	5	TRICARE Overseas Program (TOP)	24	3
EXPIRED - DoD Weight Management	18	4			
EXPIRED - Operation Noble Eagle/ Operation Enduring Freedom Reservist And National Guard (NG) Benefits	18	9	G	Chap	Sec/Add
EXPIRED - Web-Based TRICARE Assistance Program (TRIAP) General	18	10	Governing Principles	12	2
TRICARE Evaluation Of Centers For Medicare And Medicaid Services (CMS) Approved Laboratory Developed Tests (LDTs)	18	13	Government Staff And Beneficiary Education	11	2
TRICARE Overseas Program (TOP)	24	27	Grievances And Grievance Processing	11	9
TRICARE South Region USCG ATC For TRICARE Prime/TPR Beneficiaries	18	11			
Destruction Of Records	2	6	H	Chap	Sec/Add
Digital Imaging (Scanned) And Electronic (Born-Digital) Records Process And Formats	2	3	Health Care Providers And Review Requirements	16	2
Duplicate Payment Prevention	8	9	Health Insurance Portability and Accountability Act (HIPAA) of 1996		
			General	19	1
E	Chap	Sec/Add	Reports	19	B
Education Requirements	11	1	TRICARE Overseas Program (TOP)	24	28
Electronic Record Transfer Procedures	2	B	Health Insurance Portability And Accountability Act (HIPAA) Standard Unique Health Identifier For Health Care Providers Final Rule	19	4
Electronic Records Disposition, Storage, And Transfer	2	4	Hospital Adjustments	7	C
			Hospital Issued Notices Of Noncoverage	7	B
			Host Nation Providers	24	4
			I	Chap	Sec/Add
			Inquiry Services Department - General	11	5
			J	Chap	Sec/Add
			Jurisdiction	8	2
			L	Chap	Sec/Add
			Legal Matters	1	6
			Listing Of Government Claims Offices	10	B

TRICARE Operations Manual 6010.56-M, February 1, 2008

Index

M	Chap	Sec/Add	P (CONTINUED)	Chap	Sec/Add
Marketing, Enrollment, And Support Services	16	3	Program Integrity		
Medical Management			Evaluation	13	4
TRICARE Overseas Program (TOP)	24	6	Figures	13	A
Memorandum Of Agreement (MOA) Between Department Of Veterans Affairs (DVA) And Department Of Defense (DoD) For Medical Treatment Provided To Active Duty Service Members (ADSMs) With Spinal Cord Injury (SCI), Traumatic Brain Injury (TBI), Blindness, Or Polytraumatic Injuries	17	D	General	13	1
Memorandum Of Agreement (MOA) Between Department Of Veterans Affairs (DVA) And Department Of Defense (DoD) For Processing Payment For Disability Compensation And Pension Examinations (DCPE) In The Integrated Disability Evaluation System (IDES)	17	C	Reporting	13	5
Model Memorandum Of Understanding (MOU)	15	A	TRICARE Overseas Program (TOP)	24	14
			Provider Certification And Credentialing		
			Figures	4	A
			General	4	1
			Provider Exclusions, Suspensions, And Terminations	13	6
			Provider Reinstatements	13	7
			Providers Of Care	17	2
			R	Chap	Sec/Add
			Reconsideration Procedures	12	3
			Record Series Subject And Description Of Government Records	2	2
			Records Management		
			General	2	1
			TRICARE Overseas Program (TOP)	24	2
			Referrals/Preauthorizations/ Authorizations	8	5
			Regional Directors (RDs)/Military Treatment Facility (MTF) Commanders Interface	15	1
			Resource Sharing	15	2
			S	Chap	Sec/Add
			Service Point Of Contact (SPOC) Review For Authorization - Protocols And Procedures		
			SHCP	17	B
			TPR	16	C
			Signature Requirements	8	4
			Split Enrollment	6	3
			Staledated, Voided, Or Returned Checks	3	4
			Standards For Electronic Transactions	19	2
			Supplemental Health Care Program (SHCP)		
			General	17	1
			Points Of Contact (POC)	17	A

