



TRICARE  
MANAGEMENT ACTIVITY

**OD**

**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

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**CHANGE 104  
6010.56-M  
SEPTEMBER 6, 2013**

**PUBLICATIONS SYSTEM CHANGE TRANSMITTAL  
FOR  
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The TRICARE Management Activity has authorized the following addition(s)/revision(s).

**CHANGE TITLE: NON-PRIME SERVICE AREA AND SUPPLEMENTAL HEALTH CARE PROGRAM**

**CONREQ:** 16655

**PAGE CHANGE(S):** See page 2.

**SUMMARY OF CHANGE(S):** This change updates the Services Point of Contact (SPOC) addresses for the Supplemental Health Care Program (SHCP).

**EFFECTIVE DATE:** Upon direction of the Contracting Officer.

**IMPLEMENTATION DATE:** October 1, 2013.

**This change is made in conjunction with Feb 2008 TPM, Change No. 96.**

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**John L. Arendale  
Director, Operations Division**

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**CHANGE 104**  
**6010.56-M**  
**SEPTEMBER 6, 2013**

**REMOVE PAGE(S)**

**CHAPTER 17**

Addendum A, pages 1 and 2

**INSERT PAGE(S)**

Addendum A, pages 1 and 2

## Points Of Contact (POC)

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### 1.0 SERVICE POINTS OF CONTACT (SPOC)

#### 1.1 Army, Air Force, Navy, Marine Corps, And National Guard

For Congressional inquiries:  
TRICARE Management Activity  
7700 Arlington Blvd, Suite 5101  
Falls Church, VA 22042-5126

For all other matters:  
Director, TRICARE Management Activity  
Military Medical Support Office  
P.O. Box 886999  
Great Lakes, IL 60088-6999

Telephone: 1-888-647-6676  
FAX: (847) 688-3905

#### 1.2 United States Public Health Service (USPHS) And National Oceanographic And Atmospheric Administration (NOAA)

Medical Affairs Branch  
Beneficiary Medical Programs  
5600 Fishers Lane, Room 4C-06  
Rockville, MD 20857

Payment issues and Care Authorizations: (800) 368-2777  
FAX: (800) 733-1303

#### 1.3 Coast Guard

Medical Administration  
USCG HSWL SC (MA-PA)  
300 East Main Street  
Norfolk, VA 23510-1000

Telephone: (757) 628-4379

**2.0 UNIFORMED SERVICES HEADQUARTERS POCs/SERVICE PROJECT OFFICERS**

**2.1 Army**

HQ, USA MEDCOM  
G3/5/7, Patient Admin Division  
2748 Worth Road  
Fort Sam Houston, TX 78234-6010

Telephone: (210) 221-6113

**2.2 Air Force**

AFMSA/SG3S  
Defense Health Headquarters  
7700 Arlington Blvd  
Falls Church, VA 22042

Telephone: (703) 681-7221  
E-mail: [AFMSAHealth.workflow@pentagon.af.mil](mailto:AFMSAHealth.workflow@pentagon.af.mil)

**2.3 Navy/Marine Corps**

Bureau of Medicine and Surgery  
Healthcare Operations (M3B10)  
Medical Operations  
7700 Arlington Blvd  
Falls Church, VA 22042

Telephone: (703) 681-5516

**2.4 Coast Guard**

United States Coast Guard  
Commanding Officer  
Health, Safety, and Work-Life Service Center  
Attn: Chief, Medical Administration Division  
300 East Main Street, Suite 1000  
Norfolk, VA 23510-9109

Telephone: (757) 628-4334

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