

Dental Coverage For Active Duty Service Members (ADSMs)

1.0 Dental claims and preauthorizations for adjunctive dental care as defined in the TRICARE Policy Manual (TPM) will be managed by the Managed Care Support Contractors (MCSCs) for Continental United States (CONUS) Active Duty Service Members (ADSMs) and by the Overseas contractor for Outside the Continental United States (OCONUS) ADSMs. Contractors shall send all dental claims and inquiries for ADSMs to the appropriate Service Points Of Contact (SPOCs) listed below. The SPOC will notify the ADSM and dental provider when a request for dental care is not authorized or if dental care is denied, and will process appeals for dental care.

2.0 SERVICE POINTS OF CONTACT (SPOCs)

2.1 Army, Air Force, Navy, Marine Corps, Coast Guard, And National Guard

Officer in Charge
Military Medical Support Office (MMSO)
P.O. Box 886999
Great Lakes, IL 60088-6999

Telephone: 1-888-MHS-MMSO (647-6676)
FAX: (847) 688-7394

2.2 United States Public Health Service (USPHS) And National Oceanographic And Atmospheric Administration (NOAA)

Medical Affairs Branch
Beneficiary Medical Programs
5600 Fishers Lane, Room 4C-06
Rockville, MD 20857

Payment issues and Care Authorizations: (800) 368-2777
FAX: (800) 733-1303

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