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TRICARE
MANAGEMENT ACTIVITY

PCPB

CHANGE 72
6010.51-M
SEPTEMBER 29, 2008

PUBLICATIONS SYSTEM CHANGE TRANSMITTAL
FOR
TRICARE OPERATIONS MANUAL (TOM)

The TRICARE Management Activity has authorized the following addition(s)/
revision(s) to 6010.51-M, reissued August 2002.

CHANGE TITLE: MAY 2007 CONSOLIDATED CHANGE

PAGE CHANGE(S): See pages 2 and 3.

SUMMARY OF CHANGE(S): This change consists primarily of administrative changes and clarifications. Also included are the following: removal of requirement to send annual renewal letters to Active Duty Service Members (ADSMs) without dependents; revises DD2642 claim form; adds language regarding NASA Astronauts; extends Noble Eagle/Enduring Freedom Reserve Family Demonstration to 2009; excludes the use of the sponsor's Social Security Number (SSN) on the Monthly Health Insurance Portability and Accountability Act (HIPAA) Complaint Report; and clarifies preauthorized requirements for TRICARE Dual Eligible Fiscal Intermediary Contract (TDEFIC) claims

EFFECTIVE AND IMPLEMENTATION DATE: October 1, 2008.

This change is made in conjunction with Aug 2002 TPM, Change No. 90, Aug 2002 TRM, Change No. 83, and Aug 2002 TSM, Change No. 67.

for 
Laura Sells

Chief, Purchased Care Procurement Branch

ATTACHMENT(S): 85 PAGES
DISTRIBUTION: 6010.51-M

WHEN PRESCRIBED ACTION HAS BEEN TAKEN, FILE THIS TRANSMITTAL WITH BASIC DOCUMENT

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SUMMARY OF CHANGES

CHAPTER 1

1. Section 8, page 6. In paragraph 2.10.1, removed the words "Next Generation" from the reference to MHS Systems.

CHAPTER 6

2. Section 1, page 4. Paragraph 6.0 corrected the website where the enrollment applications are provided. Paragraph 7.1 added Active Duty Service Members before acronym (ADSMs). Paragraph 7.2 revised language to state "... there is no action required if an ADSM does not have enrolled family members".

CHAPTER 7

3. Section 1, page 5. Paragraph 7.5 clarified language regarding when acknowledgement must be completed by physician.

CHAPTER 8

4. Section 8, page 2. Paragraph 5.1 changed exceptions to include HIV, pregnancy and changed Venereal Disease to Sexually Transmitted Diseases. Paragraph 6.0 added TRICARE Management Activity before acronym (TMA).
5. Addendum A, pages 1 and 2. Added revised claim form; DD2642.

CHAPTER 11

6. Section 4, page 21. Paragraph 31.0 added note referencing Figure 3-A-4 requiring that cases 300 days delinquent with balances less than \$600 be written off and reported on line A.5.
7. Section 5, page 9. Changed the date of reporting requirements in paragraph 8.1 from January 31 to November 1.
8. Addendum B, page 19. Regarding State of New York - deleted Army references to offices other than U.S. Military Academy at West Point.

SUMMARY OF CHANGES (Continued)

CHAPTER 12

9. Section 1, pages 1 and 2. Deleted existing paragraph 2.2 and inserted new paragraph with language indicating TRICARE Beneficiary Publication Committee has replaced the MEC.

CHAPTER 13

10. Section 2, page 6. Revised sentence in paragraph 4.0 to reflect that the MCSC reconsideration determination is final if less than \$50 remains in dispute.
11. Addendum A, page 7. Revised Figure 13-A-5 to include fields stating that the MCSC reconsideration determination is final if less than \$50 remains in dispute.

CHAPTER 14

12. Section 6, page 7. Corrects cross-reference.

CHAPTER 16

13. Section 2, page 1. Deleted statement in paragraph 1.0 referring to the contractor making cash payments.
14. Section 2, page 3. Added language "completed credentialing packet" to requirement for resource sharing agreement in paragraph 3.1.

CHAPTER 17

15. Section 1, page 2. Inserted new paragraph 2.5, "Active Duty Service Member Astronauts assigned to the Johnson Space Center in Houston, Texas must and shall be enrolled in TPR."
16. Section 3, page 1. Added two new sentences regarding NASA Astronauts.

CHAPTER 18

17. Section 1, page 2. Deleted language that excluded SHCP claims in the quarterly claims audit and corrected cross-reference. Made corrections to acronyms.

SUMMARY OF CHANGES (Continued)

CHAPTER 19

18. Section 4, page 1. Deleted language that excludes SHCP claims in the TMA claims audit. Spelled out acronyms.

CHAPTER 20

19. Section 4, page 3. Extends the Noble Eagle/Enduring Freedom Reserve Family Demo to 2009.

CHAPTER 21

20. Section 3, page 6. Deleted language to exclude the use of the sponsor's SSN on the monthly HIPAA Complaint Report.

21. Section 3, page 11. Deleted language to exclude the use of the sponsor's SSN on the monthly HIPAA Complaint Report.

22. Addendum C, page 1. Deleted column in Figure 21-C-1, to exclude the use of the sponsor's SSN on the monthly HIPAA Complaint Report.

CHAPTER 22

23. Section 3, page 2. Reworded paragraph 4.3 regarding Preauthorization Requirements for TDEFIC claims.

24. Section 4, page 1. Paragraph 1.1 provided definition for acronyms. Paragraph 3.0 deleted text and inserted new text referencing the requirements in Chapter 14.

CHAPTER 24

25. Section 1, page 12. In paragraph 9.2.3., added language to reflect that collections for delinquency cases that have been transferred to TMA OGC-AC, shall be wire-transferred separately.