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TRICARE
MANAGEMENT ACTIVITY

PRD

CHANGE 32
6010.51-M
MARCH 31, 2006

PUBLICATIONS SYSTEM CHANGE TRANSMITTAL
FOR
TRICARE OPERATIONS MANUAL (TOM)

The TRICARE Management Activity has authorized the following addition(s)/revision(s) to 6010.51-M, reissued August 2002.

CHANGE TITLE: CONSOLIDATED CHANGE PACKAGE - FEB 2005

PAGE CHANGE(S): See pages 2 and 3.

SUMMARY OF CHANGE(S): This change consists primarily of administrative changes and clarifications. Also included are the following: Clarification on TPRADFM eligibility for transitional survivors, rescinding TOM, Change 14 which allowed an additional claim rate for interim institutional billings, new language indicating Medicare certification will be considered sufficient documentation to also certify individual professional providers under TRICARE, clarifications regarding the content and format of the TPL reporting requirements, clarifications of external resource-sharing, removal of the requirement for the contractor to maintain a dedicated toll-free number and PO Box for calls and correspondence related to the DoD cancer Demonstration, new language regarding HIPAA compliant authorization and powers of attorney, and deletion of language that excludes TPR/SHC program claims in the quarterly claims audit.

EFFECTIVE AND IMPLEMENTATION DATE: Upon direction of the Contracting Officer.

This change is made in conjunction with Aug 2002 TPM, Change No. 38 and Aug 2002 TSM, Change No. 33.

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Director, Program Requirements Division

ATTACHMENT(S): 162 PAGES
DISTRIBUTION: 6010.51-M

WHEN PRESCRIBED ACTION HAS BEEN TAKEN, FILE THIS TRANSMITTAL WITH BASIC DOCUMENT

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SUMMARY OF CHANGES

CHAPTER 1

1. Section 3, page 3. Eliminated the option of quarterly interest payments and clarified requirement to include interest on benefit checks
2. Section 4, page 3. Renumbered paragraphs.

CHAPTER 3

3. Section 4, page 1. Corrected a cross reference.
4. Section 9, page 1. Rescinded Change 14 of the TRICARE Operations Manual which allowed an additional claim rate for interim institutional billings.

CHAPTER 4

5. Table of Contents, page i. Edited Section 1, 5.0's language.
6. Section 1, page 2. Added language to indicate Medicare certification will be considered sufficient documentation to also certify authorized Individual Professional Providers under TRICARE.
7. Section 1, page 3. Clarified durable medical equipment and supplies.

CHAPTER 8

8. Section 3, page 3. Added language regarding timely filing with TFL claims processing.

CHAPTER 11

9. Table of Contents, page iii. Added Figure 11-5-1 to Section 5.
10. Section 5, pages 9-10. Clarified language regarding the content and format of the third party liability reporting requirements.
11. Addendum A, Figure 11-A-2, pages 4-5. Updated DD Form 2527 "Statement of Personal Injury-Possible Third Party Liability" with revised version.

SUMMARY OF CHANGES (Continued)

CHAPTER 13

12. Section 2, page 5. Revised language to include full definition of appealable issues contained in 32 CFR 199.2(b).
13. Section 3, page 11. Added clarifying language to the suggested wording for inclusion in a reconsideration determination in which the provider is a network provider.
14. Addendum A, Figure 13-A-3, pages 4-5. Replaced form 780 "Professional Qualifications" with reinstated form.

CHAPTER 16

15. Section 2, page 4. Added clarifying language regarding External Resource Sharing and corrected a United States Code Citation.

CHAPTER 17

16. Section 1, page 4. Deleted language that excluded TPR program claims in the quarterly claims audit.
17. Section 4, page 3. Deleted language that excluded TPR program claims in the quarterly claims audit.
18. Section 5, page 3. Deleted language that excluded TPR program claims in the quarterly claims audit.
19. Section 6, page 2. Added clarifying language regarding TPRADFM Eligibility for Transitional Survivors.

CHAPTER 18

20. Section 4, page 1. Deleted language that excluded SHC program claims in the quarterly claims audit.

CHAPTER 19

21. Section 1, page 2. Deleted language that excluded SHC program claims in the quarterly claims audit.

SUMMARY OF CHANGES (Continued)

CHAPTER 20

22. Section 2, page 4. Removed the requirement for the contractor to maintain a dedicated toll-free number and dedicated P.O. Box for calls and correspondence related to the DOD Cancer Demonstration.
23. Section 2, page 6. Added language that the contractor may, at its discretion, establish a dedicated toll-free telephone number or dedicated mailing address for inquiries/written correspondence related to the DOD Cancer Demonstration.

CHAPTER 21

24. Section 3, page 7. Added clarifying language regarding HIPAA compliant authorizations and powers of attorney.

CHAPTER 22

25. Section 3, page 1. Added language to indicate that Medicare certification will be considered sufficient documentation to also certify authorized Individual Professional Providers under TRICARE.

APPENDIX A

26. Page 4. Added acronym for Prime Service Areas (PSA).