



OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
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TRICARE
MANAGEMENT ACTIVITY

OD

CHANGE 119
6010.51-M
MARCH 25, 2011

**PUBLICATIONS SYSTEM CHANGE TRANSMITTAL
FOR
TRICARE OPERATIONS MANUAL (TOM), AUGUST 2002**

The TRICARE Management Activity has authorized the following addition(s)/revision(s).

CHANGE TITLE: URGENT CARE REFERRALS HEALTH CARE FINDER (HCF) PILOT

CONREQ: 15212

PAGE CHANGE(S): See page 2.

SUMMARY OF CHANGE(S): The purpose of this change is to direct that the Managed Care Support Contractors (MCSCs) through HCF functionality, to receive and accept calls directly from eligible Military Treatment Facility (MTF) enrollees requesting authorization for urgent/emergent care which has not been MTF-referred due to after hours or out-of-area scenarios for three MTFs from each region (one from each Service).

EFFECTIVE AND IMPLEMENTATION DATE: May 1, 2011.


Reta M. Michak
Director, Operations Division

ATTACHMENT(S): 9 PAGES
DISTRIBUTION: 6010.51-M

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CHAPTER 8

Section 5, pages 1 through 8

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