



OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS

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TRICARE  
MANAGEMENT ACTIVITY

OD

CHANGE 103  
6010.51-M  
AUGUST 30, 2010

**PUBLICATIONS SYSTEM CHANGE TRANSMITTAL  
FOR  
TRICARE OPERATIONS MANUAL (TOM), AUGUST 2002**

The TRICARE Management Activity has authorized the following addition(s)/revision(s).

**CHANGE TITLE:** TRICARE WEB-BASED ASSISTANCE PROGRAM (TRIAP) AT-RISK ACTIVE  
DUTY SERVICE MEMBER (ADSM) CALLS

**CONREQ:** 15061

**PAGE CHANGE(S):** See page 2.

**SUMMARY OF CHANGE(S):** This change updates telephone response procedures for TRIAP  
at-risk ADSM calls.

**EFFECTIVE AND IMPLEMENTATION DATE:** Upon direction of the Contracting Officer.

  
**Reta M. Michak**  
Director, Operations Division

**ATTACHMENT(S):** 5 PAGES  
**DISTRIBUTION:** 6010.51-M

WHEN PRESCRIBED ACTION HAS BEEN TAKEN, FILE THIS TRANSMITTAL WITH BASIC DOCUMENT.

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**REMOVE PAGE(S)**

**CHAPTER 20**

Section 11, pages 1, 2, 5, and 6

**INSERT PAGE(S)**

Section 11, pages 1, 2, and 5 through 7