

TRICARE Prime Remote Program

Chapter

8

Addendum A POINTS OF CONTACTS

A. Service Points of Contact (SPOCs)

1. Army, Air Force, Navy, Marine Corps, and National Guard:

Officer in Charge
 Military Medical Support Office (MMSO)
 P.O. Box 886999
 Great Lakes, IL 60088-6999

Telephone: 1-888-MHS-MMSO (647-6676)
 FAX: (847) 688-7394

2. Coast Guard:

a. Regions 1, 2, 3, 4, 5, 6, and Central TRICARE Region:

Commander (kma)
 MLC Atlantic
 300 East Main Street, Suite 1065
 Norfolk, VA 23510-9110

Payment issues: (757) 628-4373/4366
 Care Authorizations: (757) 628-4345
 FAX: (757) 628-4355

b. Regions 9, 10, 11, 12, and Alaska:

Commander (kma-1)
 MLC Pacific, Bldg 54-B
 Coast Guard Island
 Alameda, CA 94501-5100

Payment issues & Care 1-800-942-2422
 Authorizations: (510) 437-5805
 FAX:

c. MLC Health Care Line for Coast Guard questions: 1-800-942-2422

3. United States Public Health Service (USPHS) and National Oceanographic and Atmospheric Administration (NOAA):

Medical Affairs Branch
 Beneficiary Medical Programs
 5600 Fishers Lane, Room 4C-06
 Rockville, MD 20857

Payment issues and Care
 Authorizations: (800) 368-2777
 FAX: (800) 733-1303

B. Uniformed Services Headquarters Points of Contact

1. Army:

TRICARE Prime Remote Officer
HQ, USA MEDCOM
HP&S, TRICARE Division
2050 Worth Road
Fort Sam Houston, TX 78234-6010
Telephone: 210-221-6518

2. Air Force:

TRICARE Prime Remote Officer
HQ USAF/SGMA
110 Luke Avenue, Room 400
Bolling AFB, D.C. 20332-7050
Telephone: 202-767-4699

3. Navy/Marine Corps:

TRICARE Prime Remote Officer
Department of the Navy
Bureau of Medicine and Surgery: (Code 31FIN for Financial Issues or
Code 31 BAS for Patient Administration Issues)
2300 E Street, NW
Washington, D.C. 20372-5300
Telephone for Financial Issues: 202-762-3120
Telephone for Patient Administration Issues: 202-762-3143

4. Coast Guard:

Commandant (k)
U.S. Coast Guard
2100 2nd Street, SW
Washington, DC 20593-0001
Telephone: (202) 267-0846

5. Army National Guard:

NGB-ARS
111 South George Mason Drive
Arlington, VA 22204-1382
Telephone: (703) 607-7140