

# Civilian Care Referred By MHS Facilities

## Chapter

# 9

## Addendum B DENTAL COVERAGE FOR ACTIVE DUTY SERVICE MEMBERS (ADSMs)

- A.** Contractors shall send all dental claims and inquiries for ADSMs to the appropriate service points of contact (SPOCs) listed below.
- B.** The SPOC will notify the ADSM and dental provider when a request for dental care is not authorized or if dental care is denied, and will handle appeals for dental care.
- C. Service Points of Contact (SPOCs)**

**1. Army, Air Force, Navy, Marine Corps, *Coast Guard*, and National Guard:**

Officer in Charge  
 Military Medical Support Office (MMSO)  
 P.O. Box 886999  
 Great Lakes, IL 60088-6999

Telephone: 1-888-MHS-MMSO (647-6676)  
 FAX: (847) 688-7394

**2. *Reserved***

**3. United States Public Health Service (USPHS) and National Oceanographic and Atmospheric Administration (NOAA):**

Medical Affairs Branch  
 Beneficiary Medical Programs  
 5600 Fishers Lane, Room 4C-06  
 Rockville, MD 20857

Payment issues and Care Authorizations: (800) 368-2777  
 FAX: (800) 733-1303

