

Health-Care Services - Utilization and Quality Management

VI. DOCUMENTATION

The contractor shall deliver to *TMA*, Office of Appeals and Hearings, one (1) complete set of its processing guidelines, desk instructions, and reference materials covering all tasks required in *OPM Part Three, Chapter 7 and OPM Part Two, Chapter 8, Section V.*, no later than sixty (60) calendar days prior to the start of health care delivery.

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