

TEST ENVIRONMENT

1.0. One region is available for both contractor testing and training. Typically, as fixes are applied and tested, the modified software will be installed in the contractor region for testing. DMDC will coordinate with TMA and the contractors when the test region will be upgraded with software for the next major release (as opposed to continuing software modifications for the current release) and available for contractor testing. DMDC will coordinate changes with contractors to the baseline set of SSNs.

1.1. Releases

New releases of the DOES software will be posted to the DMDC web site for download. Notification of new releases of DOES and back-end software to support DOES and other interfaces with the MCSCs or USFHP providers will be sent to contractors in advance via e-mail. **The contractor will upgrade/comply with any changes to the DOES software.**

Changes to the following are excluded: DataBase, Core Changes, RAPIDS, Automated Central Tumor Registry (ACTUR), Montgomery GI Bill (MGIB), or other non-MCSC/USFHP provider related projects.

Emergency fixes are evaluated and, depending on the scope and severity may be released by DEERS to Production prior to the contractor test region. Notification of such an emergency release will be sent via e-mail.

1.2. Maintenance Window

The Production and Test environments are recycled every night from 11:55 p.m. to 12:10 a.m. EST/EDT. The weekly maintenance window occurs on Saturday at 9:00 p.m. to Sunday at 6:00 a.m. EST/EDT. **The DEERS contractor testing environment is available to contractors for testing and training Monday through Friday 8:00 a.m. to 9:30 p.m and Saturday from 8:00 a.m. to 9:00 p.m. EST/EDT.**

