

TRICARE PRIME REMOTE PROGRAM

SECTION	SUBJECT
1	GENERAL
	1.0. Introduction
	2.0. Eligibility
	3.0. TRICARE Prime Remote Program Units
	4.0. Benefits
	5.0. Service Point Of Contact (SPOC)
	6.0. Appeal Process
	7.0. Active Duty Family Members (ADFMS) And Others
	8.0. TRICARE Prime Remote Program In Alaska
	9.0. TRICARE Prime Remote Program Differences
2	HEALTH CARE PROVIDERS AND REVIEW REQUIREMENTS
	1.0. Network Development
	2.0. Designated Providers (Formerly USTFS)
	3.0. Veteran's Affairs
	4.0. Department Of Health And Human Services (Indian Health Service, Public Health Service, Etc.)
	5.0. Review Requirements
	6.0. Additional Instructions
	7.0. Active Duty Service Member Medical Records
	8.0. Provider Education
3	MARKETING, ENROLLMENT, AND SUPPORT SERVICES
	1.0. Marketing
	2.0. Enrollment
	3.0. PCM Assignment
	4.0. Education
	6.0. Support Services
4	CONTRACTOR RESPONSIBILITIES AND REIMBURSEMENT
	1.0. Contractor Receipt And Control Of Claims
	2.0. Claims Processing
	3.0. Claim Reimbursement
	4.0. Third Party Liability (TPL)
	5.0. End Of Processing
	6.0. HCSR Voucher Submittal
	7.0. Payment To The Contractor
	8.0. Audits And Inspection Of The Contractor's Records
	9.0. Standards

SECTION SUBJECT

- 5 REPORTS AND CONTRACTOR REIMBURSEMENT
- 1.0. Dollars Paid Reports
 - 2.0. Workload And Timeliness Reports
 - 3.0. TRICARE Prime Remote Claims Listing
 - 4.0. Contractor Reimbursement

6 *TRICARE PRIME REMOTE FOR ACTIVE DUTY FAMILY MEMBERS PROGRAM*

- 1.0. *Introduction*
- 2.0. *Eligibility*
- 3.0. *Benefits*
- 4.0. *TPRADFM Program in Alaska*
- 5.0. *TPRADFM Program Differences/Similarities*
- 6.0. *Health Care Providers And Review Requirements*
- 7.0. *Appeal Process*
- 8.0. *Additional Instructions*
- 9.0. *Provider Education*
- 10.0. *Marketing And Support Services*
- 11.0. *Enrollment*
- 12.0. *PCM Assignment*
- 13.0. *Beneficiary Education*
- 14.0. *Support Services*
- 15.0. *Contractor Responsibilities And Reimbursement*
- 16.0. *Claim Reimbursement*
- 17.0. *Third Party Liability (TPL)*
- 18.0. *End of Processing*
- 19.0. *Health care Service Records (HCSR) Submittal*
- 20.0. *Payment to the Contractor*
- 21.0. *Audits and Inspection of the Contractor's Records*
- 22.0. *Standards*
- 23.0. *Contractor Reimbursement*
- 24.0. *Government Required Marketing And Educational Materials*

ADDENDUM A - FIGURES
Figure 20-A-1 - Sample Of TRICARE Prime Remote (TPR) Card

ADDENDUM B - POINTS OF CONTACTS

ADDENDUM C - ACTIVE DUTY CARE GUIDELINES
Figure 20-C-1 - Active Duty Primary Care Guidelines
Figure 20-C-2 - Active Duty Specialty/Inpatient Care Guidelines

ADDENDUM D - DENTAL COVERAGE FOR ACTIVE DUTY SERVICE MEMBERS (ADSMS) ENROLLED IN THE TRICARE PRIME REMOTE PROGRAM

SECTION SUBJECT

ADDENDUM E - SERVICE POINT OF CONTACT (SPOC) REVIEW FOR FITNESS FOR DUTY: PROTOCOLS AND PROCEDURES

- 1.0. Interconnectivity Between The Contractor And MMSO (The SPOC For Army, Air Force, Navy, Marine Corps, Coast Guard, And National Guard TPR Enrollees)

ADDENDUM F - GOVERNMENT REQUIRED MARKETING AND EDUCATIONAL MATERIALS

