

TRICARE PRIME REMOTE PROGRAM

SECTION SUBJECT

- 1 GENERAL**
 - 1.0. Introduction
 - 2.0. Eligibility
 - 3.0. TRICARE Prime Remote Program Units
 - 4.0. Benefits
 - 5.0. Service Point Of Contact (SPOC)
 - 6.0. Appeal Process
 - 7.0. Active Duty Family Members (ADFMS) And Others
 - 8.0. TRICARE Prime Remote Program In Alaska
 - 9.0. TRICARE Prime Remote Program Differences

- 2 HEALTH CARE PROVIDERS AND REVIEW REQUIREMENTS**
 - 1.0. Network Development
 - 2.0. Designated Providers (Formerly USTFS)
 - 3.0. Veteran’s Affairs
 - 4.0. Department Of Health And Human Services (Indian Health Service, Public Health Service, Etc.)
 - 5.0. Review Requirements
 - 6.0. Additional Instructions
 - 7.0. Active Duty Service Member Medical Records
 - 8.0. Provider Education

- 3 MARKETING, ENROLLMENT, AND SUPPORT SERVICES**
 - 1.0. Marketing
 - 2.0. Enrollment
 - 3.0. PCM Assignment
 - 4.0. Education
 - 6.0. Support Services

- 4 CONTRACTOR RESPONSIBILITIES AND REIMBURSEMENT**
 - 1.0. Contractor Receipt And Control Of Claims
 - 2.0. Claims Processing
 - 3.0. Claim Reimbursement
 - 4.0. Third Party Liability (TPL)
 - 5.0. End Of Processing
 - 6.0. HCSR Voucher Submittal
 - 7.0. Payment To The Contractor
 - 8.0. Audits And Inspection Of The Contractor’s Records
 - 9.0. Standards

SECTION SUBJECT

5 REPORTS AND CONTRACTOR REIMBURSEMENT

- 1.0. Dollars Paid Reports
- 2.0. Workload And Timeliness Reports
- 3.0. TRICARE Prime Remote Claims Listing
- 4.0. Contractor Reimbursement

6 TRICARE PRIME REMOTE FOR ACTIVE DUTY FAMILY MEMBERS PROGRAM

- 1.0. *Introduction*
- 2.0. *Eligibility*
- 3.0. *Benefits*
- 4.0. *TPRADFM Program in Alaska*
- 5.0. *TPRADFM Program Differences/Similarities*
- 6.0. *Health Care Providers And Review Requirements*
- 7.0. *Appeal Process*
- 8.0. *Additional Instructions*
- 9.0. *Provider Education*
- 10.0. *Marketing And Support Services*
- 11.0. *Enrollment*
- 12.0. *PCM Assignment*
- 13.0. *Beneficiary Education*
- 14.0. *Support Services*
- 15.0. *Contractor Responsibilities And Reimbursement*
- 16.0. *Claim Reimbursement*
- 17.0. *Third Party Liability (TPL)*
- 18.0. *End of Processing*
- 19.0. *Health care Service Records (HCSR) Submittal*
- 20.0. *Payment to the Contractor*
- 21.0. *Audits and Inspection of the Contractor's Records*
- 22.0. *Standards*
- 23.0. *Contractor Reimbursement*
- 24.0. *Government Required Marketing And Educational Materials*

ADDENDUM A - FIGURES

Figure 20-A-1 - Sample Of TRICARE Prime Remote (TPR) Card

ADDENDUM B - POINTS OF CONTACTS

ADDENDUM C - ACTIVE DUTY CARE GUIDELINES

Figure 20-C-1 - Active Duty Primary Care Guidelines

Figure 20-C-2 - Active Duty Specialty/Inpatient Care Guidelines

ADDENDUM D - DENTAL COVERAGE FOR ACTIVE DUTY SERVICE MEMBERS (ADSMS) ENROLLED IN THE TRICARE PRIME REMOTE PROGRAM

SECTION SUBJECT

ADDENDUM E - SERVICE POINT OF CONTACT (SPOC) REVIEW FOR FITNESS FOR DUTY: PROTOCOLS AND PROCEDURES

- 1.0. Interconnectivity Between The Contractor And MMSO (The SPOC For Army, Air Force, Navy, Marine Corps, Coast Guard, And National Guard TPR Enrollees)

ADDENDUM F - GOVERNMENT REQUIRED MARKETING AND EDUCATIONAL MATERIALS

